

Automate page statuses, notifications and archiving of Confluence Cloud content



About Midori



Experience

15+ years in the Atlassian Ecosystem

Platinum Marketplace Partner

Reliable maintenance, guaranteed support and top-notch docs

Powering 7000+ customers

Apple, Boeing, Salesforce, Oracle, SAP, SONY, etc.

What is Better Content Archiving?



Cloud Fortified

Passing all Atlassian mandated security requirements and international standards

 \star

Top rated app for Confluence Cloud

Content Lifecycle Management for Confluence Cloud

Content quality, automation for page statuses, notifications and archiving

Misconceptions and benefits

Understanding your content quality

Configuring page statuses

Configuring notification emails

Configuring automations

Running the automations



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Misconceptions

Most common beliefs from small and mid-sized teams

1. We don't have that many content to need CLM

It's very easy to create pages and content in Confluence. If you use Confluence on a daily basis, it will take less than 5 years for Confluence to grow uncontrollably into a mess.

The best time to create a content lifecycle management strategy is today!

2. Confluence clean-up should be a one-time operation

It is much easier to maintain an up-to-date Confluence than clean up thousands or hundreds of thousands of pages at once. Use an automation that cleans content in the background.

3. Content lifecycle should be a responsibility of one person

While there are admins and page owners, they don't know ALL the content and their purpose. Every Confluence contributor should share the responsibility of managing the content status.



Key benefits of Better Content Archiving

Why managing Confluence content lifecycle makes a difference

1. Saves your company money by automating the quality control of Confluence content

"[...]As an Atlassian Consultant, I have seen the app help different customers minimize the effort required for managing their content." - Dennis (Atlassian Consultant)

2. Helps your team be more productive by clearing obsolete content from Confluence

"We had been needing a solution like the Better Content Archiving app for years, as our knowledge repository surged past 1 million pages and 1,000 spaces." - PayPal (customer)

3. Maximizes your investment in Confluence by boosting user adoption

"Better Content Archiving takes the pain out of ensuring that large Confluence instances stay fresh, which aids user adoption and discovery of good content." - Appfire (customer)

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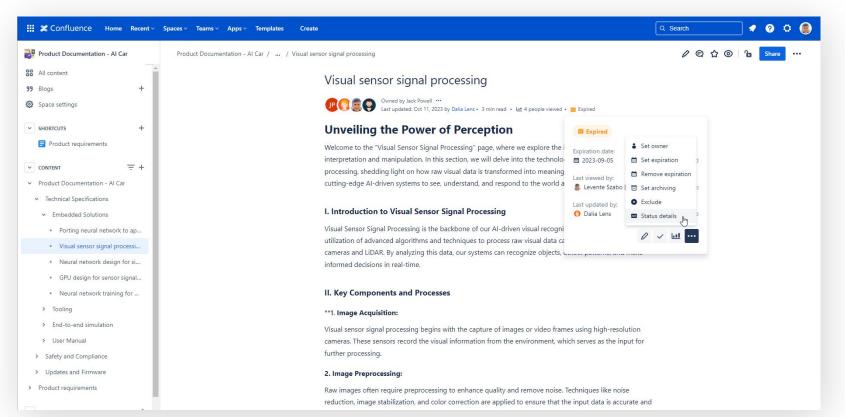
Global report about the current state of your Confluence content

🔢 🗶 Confluence	Home Recent ~ Spaces ~	Teams 🗸	Apps ~ Templates Crea	ite				Q Search] 🔹 📀 🔹 🌘
	Image: Constraint of the second s	*		÷ ÷ J Anne loop	Porting neural network t Product Documentation - Al Car Visited 2 hours ago Product requirements Product Documentation - Al Car Visited 20 hours ago bouncements and spaces. Their activity will show up in your cations about it. Add to, or edit, your feed	Embedded Solutions Product Documentation - Al Car Visited 3 hours ago People Operations Policies People Operations Visited October 13, 2023 Edit feed	Admin news	3	
			Transforming Driving	Itions aka • Produ Experience al intelliger	ct Documentation - Al Car with Al In this section, we will delve into the ce is revolutionizing the way we drive, makin				

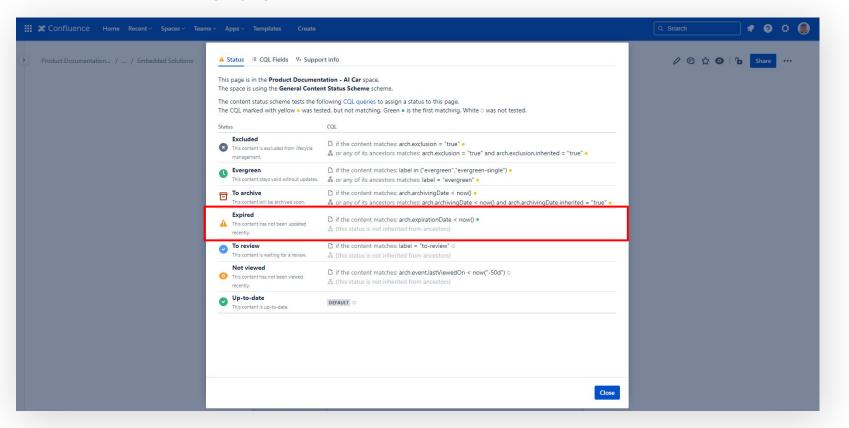
View the page status in a space

🗰 🗶 Confluence Home Recent	v Spaces v Teams v Apps v Templates Create						Q Search		00
Product documentation - AI Car	Better Content Archiving								
 Overview Blog + 	Content Status Overview								
O Space Settings	View the overall status of your pages and blogs. Browse them by clicking the nur	mbers. Learn mor	e about content st	atus overview A					
APPS	<u>L∞</u> [™] Reports							Pages	Blogs All
Better Content Archiving	Space	Contents	Tracked	S Excluded	A Expired	O Not viewed	To archive	To review	 Up-to-date
shortcuts +	ll Product documentation - AI Car	52	100%	0 (0%)	6 (12%)	10 (19%)	21 (40%)	0 (0%)	15 (29%)
Product requirements									
₽ Pages *** +									
 Product documentation - AI Ca Product requirements 									
Froduct requirements									

View the status of a single page



View the status of a single page



Confluence page analytics

View and update statistics for a single page

🗰 🗶 Confluence Home Recent - Spaces -	Teams v Apps v Templates Create			Q Search 🔹 🥐 🔅
Product Documentation - AI Car Product De	Views / Updates			
99 Blog + +	These are the last views of this content. See the Insights for total views	over a period.		
Analytics	User	When	Insights	and the second
📅 Calendars	Robert Mongose	4 hours ago	Select 🗸	
Space Settings	🗢 Casey Ford	4 hours ago	Last 7 days	
😕 Bulk Archive	Levente Szabo [Midori]	4 hours ago	Last 14 days	
transfer and the second se	Levente Szabo [Midori]	5 hours ago	Last 30 days	Contract of the second s
APPS	Casey Ford	6 hours ago	Last 90 days	
Better Content Archiving	O Casey Ford	3 days ago	Last 180 days	the second se
	Levente Szabo [Midori]	3 days ago	Last 365 days	a desta de la companya de la
SHORTCUTS +	🔿 Casey Ford	3 days ago	Full history	
Product requirements	Levente Szabo [Midori]	3 days ago		
Pages ··· +	Casey Ford	4 days ago		<u>11</u> ···
	Levente Szabo [Midori]	4 days ago		
 Product documentation - AI 	Casey Ford	4 days ago		
 Product documentation 	O Dalia Lens	5 days ago		
Embedded Solutions	Robert Mongose	5 days ago		
Visual sensor sig	O Dalia Lens	5 days ago		
Neural network d	Robert Mongose	5 days ago	-	
• GPU design for s 🖕			Close	
Archived pages				



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Configuring page statuses

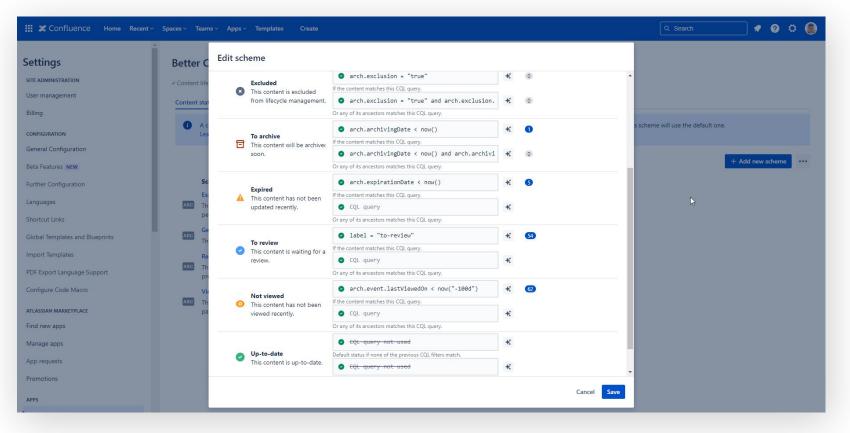
Use page statuses that match your document management workflow

🗰 🗶 Confluence Home Recent 🗸 S	Spaces v Teams v Apps v Templates Create			Q Search	🔵 🔹 😨 🔹
Settings SITE ADMINISTRATION User management	# Content lifecycle / Content status configuration Content status schemes Content statuses				
Billing					+ Add new status
CONFIGURATION	Status name Approved #2170	Used in schemes Used in 1 scheme	Actions		
General Configuration	This content has been approved in the last review.	osed in Eschenie			
Beta Features NEW	Draft #2156	Not used in any scheme	Delete		
Further Configuration	This content is an early, incomplete version.				
Languages	Evergreen #2159 This content stays valid without updates.	Used in 1 scheme			
Shortcut Links	Excluded #2155	Used in 3 schemes			
Global Templates and Blueprints	This content is excluded from lifecycle management.				
Import Templates	Expired #2162 This content expired on a specific past date.	Used in 1 scheme			
PDF Export Language Support	Expired #2161	Used in 1 scheme			
Configure Code Macro	This content has not been updated recently.				
ATLASSIAN MARKETPLACE	Expired for a long time #2160 This content has not been updated for a long time.	Used in 1 scheme			
Find new apps	Flagged #2158	Not used in any scheme	Delete		
Manage apps	This content is critically important.				
App requests	Not viewed #2166 This content has not been viewed recently.	Used in 2 schemes			
Promotions	Not viewed for a long time #2165	Used in 1 scheme			
APPS	• This content has not been viewed for a long time.				
	Rejected #2171	Used in 1 scheme			

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Settings SITE ADMINISTRATION User management Billing	Better Content Archiving ^{ar} Content lifecycle / Content status configuration <u>Content status schemes</u> Content statuses					
CONFIGURATION General Configuration	A content status scheme is a collection of content statuses that can Learn more about content status schemes *	be used in one or more Confluence spaces. The	spaces without an explicitly set content status scheme will u	se the default one.		
Further Configuration				+ A4	dd new scheme	
Languages	Scheme name	Used in spaces	Actions			
Shortcut Links	Expiration Tracking Content Status Scheme ABC This scheme contains statuses for tracking contents that expire periodically.	255 spaces	Apply to spaces Make default			
Global Templates and Blueprints		211 space plus some spaces (as default)	Apply to spaces			
PDF Export Language Support Configure Code Macro	Legal Contracts Expiration Tracking Scheme This scheme applies only to legal documents and sets "Expired" status at periodic intervals (depending on the document type).	1 space	Apply to spaces Make default			
ATLASSIAN MARKETPLACE	Review Content Status Scheme This scheme contains statuses for review workflows (approval	21 space	Apply to spaces Make default			
Manage apps	processes). View Tracking Content Status Scheme ABC This scheme contains statuses for classifying content by the time	Not used in any space	Apply to spaces Make default Delete			
App requests Promotions	passed since their last views.					
APPS						
Better Content Archiving						



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Settings	Better C	Edit scheme			
SITE ADMINISTRATION	୶ Content life	Name*			<u>^</u>
User management	Content star	General Content Status Scheme			
Billing		Enter a short name that is intuitive for your users	5.		
CONFIGURATION	1 A c	Description This scheme contains statuses for gener	al use.		s scheme will use the default one.
General Configuration		Enter a brief explanation of the scheme (optiona	l but useful).		
Beta Features NEW		Content statuses			+ Add new scheme
Further Configuration	Sc	+ Add statuses			
Languages	Ex ABC Th	Urag and drop statuses to the order of preceder (inherited status). Status	ice. A content's status will be determined by the first CQL matching the c CQL condition	ontent (direct status) or any of its ancestors	
Shortcut Links	pe		<pre>arch.exclusion = "true"</pre>	* 0	1
Global Templates and Blueprints	ABC Th	Excluded This content is excluded	If the content matches this CQL query.		
Import Templates	Re	from lifecycle management.	arch.exclusion = "true" and arch.exclusion.	+: 0	
PDF Export Language Support	ABC Th		Or any of its ancestors matches this CQL query.		
Configure Code Macro	pn Mi	Evergreen	 label in ("evergreen", "evergreen-single") If the content matches this CQL query. 	* 1	
	ABC Th	This content stays valid without updates.	 label = "evergreen" 	* 1	
ATLASSIAN MARKETPLACE	pa		Or any of its ancestors matches this CQL query.		
Find new apps			arch.archivingDate < now()	* 1	
Manage apps		To archive This content will be archived	If the content matches this CQL query.		
App requests		soon.	arch.archivingDate < now() and arch.archivi	* 0	
Promotions			Or any of its ancestors matches this CQL query.		•
APPS				Cancel Sav	



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Product Documentation - Al Car	Product Documentation - AI Car / / Po	orting neural network to application s	peci			1 @ \$ 0	Constant Share
99 Blogs +		Porting neural	l network to appli	cation specific h	nardware		
Space settings	د المعنور ا المعنور المعنور ال						
shortcuts + Product requirements		2D and 3D LiDAR. LiDAR	Image: Objective Image: Up-to-date The three primary variants of LiDAR sensors that can be applied in a wide range Last viewed by: 2D and 3D LiDAR. LiDAR sensors output data as a series of points, also known as Last viewed by:			er ration ^{urs} ago	
CONTENT			either 1D, 2D or 3D spaces, and the intensity information of the objects. Last updated by: Casey Ford Success metrics			iving 1th ago letails	
Embedded Solutions		Project goals that help ju	udge success.			-lur	
Porting neural network to ap Visual sensor signal processi		Goal		Metric			
Neural network design for si		Video signal processing	g	1 ms / frame			
GPU design for sensor signal Neural network training for		Laser returns		Collect multiple returns fro	om the same laser pulse.		
Tooling End-to-end simulation		Target hardware	Light Detection and Ranging	9			
> User Manual		Epic	Signal processing				
 Safety and Compliance 		Document status	Defined by Better Content A	Archiving			
 Updates and Firmware 		Document owner	@Robert Mongose				
 Product requirements 		Tech lead(s)	@Daike Tanaka				

Advanced page ownership

Bulk change page owners and notify them when needed

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Product Documentation - AI Car	Product Documentation / / Embeddet	Set owner	Help *		2 😋 🏠 🗿 🎦 Share 🚥
APPS Better Content Archiving		Set the content owner of this The owner is responsible for the validity, cu Content owner		: hardware	
SHORTCUTS + Product requirements		Carol Jenkins × Daike Tanaka × Select the owner for this particular page Content tree owner		ro-date	
 Pages ···· + Product documentation - Al Product documentation 		Select users Select the owner for this page and its d	♥	rt Mongose ed by: Lens 3 hours ago ited by: rt Mongose 24 days ago	
 Embedded Solutions Visual sensor sign Neural network d 			Cancel Set	<i>Q</i> √ <u>bel</u> …	
GPU design for se		Laser returns	Collect multiple return	is from the same laser pulse	
Neural network tr					
Porting neural net		Target hardware	Light Detection and Ranging		
> Tooling		Epic	Signal processing		
 End-to-end simulation 		Document status	Defined by Better Content Archiving		
Product documentati		Document owner	@Robert Mongose		
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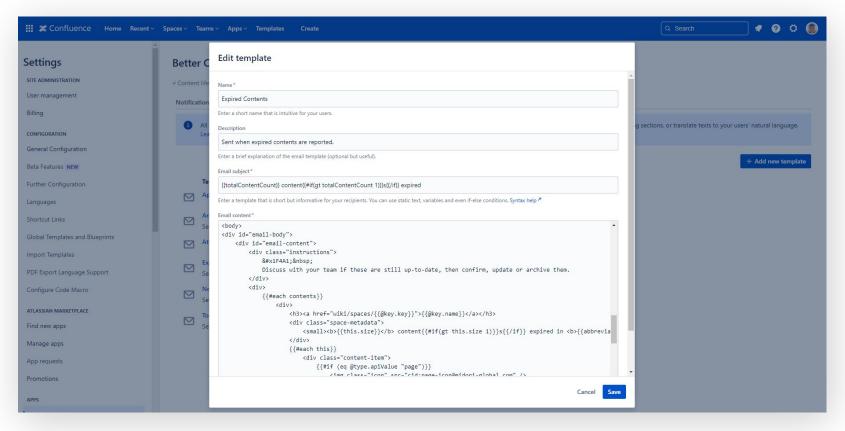
Configuring notification emails

Email content can be tailored to lifecycle events or personalized to users

🗰 🗶 Confluence 🛛 Home Recent 🗸	paces v Teams v Apps v Templates Create	Search 🦿 🥐 🕯	c 🌘
Settings SITE ADMINISTRATION User management Billing CONFIGURATION	Better Content Archiving Content lifecycle / Notification configuration Content lifecycle / Notification configuration Notification schemes Notification email templates All notification emails sent by the app are rendered from templates. Edit the templates here to add new sections (like explanations or tips), edit or remove existing sections, or Learn more about notification email templates *	ir translate texts to your users' natural langua	ge.
General Configuration Beta Features NEW		+ Add new term	iplate
Further Configuration	Template name Used in schemes Actions		
Languages	Approved notification Used in 1 scheme Sent out when pages have been approved by the approver.		
Shortcut Links	Archived Contents Used in 1 scheme		
Global Templates and Blueprints	Sent when contents that were actually archived are reported.		
Import Templates	Attention required notification Used in 1 scheme Sent out for pages that have expiration dates approaching within a month. View of the scheme of th		
PDF Export Language Support	Expired Contents Used in 2 schemes		
Configure Code Macro	Sent when expired contents are reported.		
ATLASSIAN MARKETPLACE	Not-viewed Contents Used in 2 schemes Sent when not-viewed contents are reported. Viewed in 2 schemes		
Find new apps	To-archive Contents Used in 1 scheme		
Manage apps	Sent when contents that will be archived soon are reported.		
App requests			
Promotions			
APPS			

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Email content can be tailored to lifecycle events or personalized to users



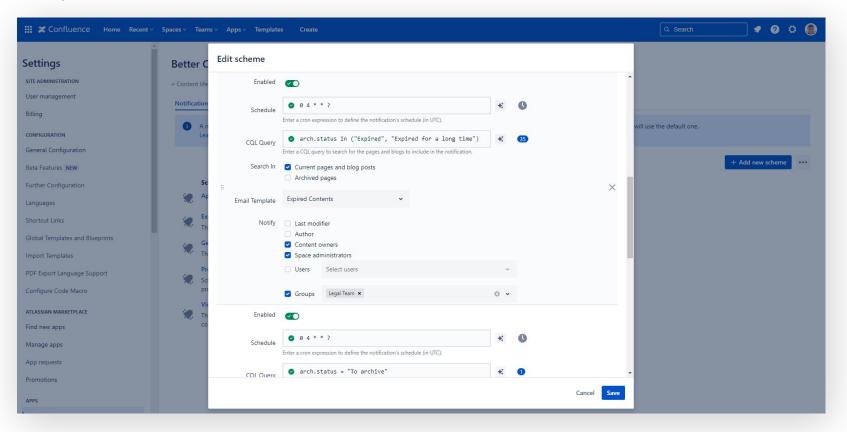
Configuring notification schemes

Set up your automatic notifications for page owners and others

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Settings Bette	er C Edit scheme						
SITE ADMINISTRATION	Name*					^	
User management	General Notification Sc	heme					
Billing	Enter a short name that is int	tuitive for your users.					
	Description					will use the default one.	
CONFIGURATION	Les This scheme contains n	otifications for gener	al use.			will use the default one.	
General Configuration	Enter a brief explanation of t	he scheme (optional but	useful).				
Beta Features NEW	Notifications + Add new notification	on					+ Add new scheme ••••
Further Configuration	Sc Drag and drop notifications	to your preferred display	order.				
Languages	Enabled						
Shortcut Links	Ex Th	Ø 2 ? * MON		* 0			
Global Templates and Blueprints	Schedule	Enter a cron expression t	Every four hours:	Every day at 6AM:	Every day at 8AM and 2PM:		
Import Templates	Th		0 0/4 * * ?	0 6 * * ?	0 8,14 * * ?		
	CQL Query	arch.status	Every Monday at 6AM:	Eveny Manday and Wednesday at	From Monday to Friday at 6AM:		
PDF Export Language Support	Sc		0 6 ? * MON	6AM:	0 6 ? * MON-FRI		
Configure Code Macro		Current pages ar		0 6 ? * MON,WED			
ATLASSIAN MARKETPLACE	VI	Archived pages	1st day in every month at 6AM:		1st day in every quarter at 6AM :		
N	Th Email Template	Not-viewed Conter	061*?	at 6AM: 0 6 1.15 * ?	0 6 1 1/3 ?		
Find new apps				001,101.			
Manage apps		Last modifier			even more examples 🏞		
App requests		 Author Content owners 					
Promotions		 Space administra 	tors				
APPS					Cancel Save		

Configuring notification schemes

Set up emails to be sent out in a chain



Configuring notification schemes

Set up emails to be sent out in a chain

=	M Gmail	Q Search in mail 포	• Active - 🧿 🏟 🏭 MIDORI M 🤹
Mail	Compose		1 of 220 < > 🛐
Chat	 Inbox 1 ☆ Starred ③ Snoozed ▷ Sent 	Beem4Business Confluence - 21 contents expired (External) > System email x Better Content Archiving app <no-reply@carchc.midori.systems> to Jack *</no-reply@carchc.midori.systems>	음 년 🖸
G Meet	Drafts V More	 Viscuss with your team if these are still up-to-date, then confirm, update or archive them. Project Boston Dynamics 10 contents expired in PBD. Business Proposal Change Management Role Client Insights Daily Active Users Metrics Hiring Processes Incident Coordinator Role 	+
		MAU Metrics NDA Template Service Request Reports Helpdesk Reports Paid Media Strategy I content expired in PM. Media Buyer Partners People Operations	
		10 contents expired in P0. 1 Newcomer Onboarding Guide 2 Social Media Usage in the office 2 Weapons at the workplace 3 Health and Safety Policy 3 Anti-harrassment policy	>

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Use a dedicated automation engine for content lifecycle management

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Settings CONFIGURATION General Configuration Beta Features Further Configuration	₽ Conter	ter Content Archiving at lifecycle / Automation configuration ation schemes An automation scheme is a collection of automations that can be u	sed in one or more Confluence spaces. The sp	aces without an explicitly set automation scheme will use the default	one. Learn more about automatic	on schemes ?	
Languages					+ Ad	ld new schen	ne •••
Shortcut Links		Scheme name	Used in spaces	Actions			
Global Templates and Blu		Delete Archived Content Automation Scheme	3 spaces	Apply to spaces Make default Delete			
Import Templates	දි	This automation periodically purges data that has been retained in the archives for the period dictated by GDPR requirements.					
PDF Export Language Sup		General Automation Scheme DEFAULT 1 OF 2 DISABLED	Some spaces (as default)	Apply to spaces			
Configure Code Macro	දී	This scheme contains archiving and deletion (disposition) automations for general use.					
ATLASSIAN MARKETPLACE	~	Policy Archiving Automation Scheme	Not used in any space	Apply to spaces Make default Delete			
Find new apps	ලි	This automation scheme is for archiving expired or no longer relevant guides and process documentation.					
Manage apps	~	Tech Documentation Archiving Automation Scheme	1 space	Apply to spaces Make default Delete			
App requests	රි	This scheme contains archiving and deletion (disposition) automations for the technical documentation.					
Promotions							
APPS							
Better Content Archiving							
SECURITY							
Security Configuration							

Configuring automation schemes

Use a dedicated automation engine for content lifecycle management

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Settings	Better Conte Content lifecycle / Auto	Name *								
General Configuration Beta Features Further Configuration	Automation schemes Automation s	General Automati Automations + Add new auto Drag and drop autom					default one. Learn more abo	ut automation scheme	57	
Languages Shortcut Links		Enabled	 ••• 					+ Add new sch	neme •••	
Global Templates and Blu	Scheme name Delete Archived This automation	Schedule	O 0 ? * SUN Enter a cron expression to define the automation's schedule (in UTC).	*	G					
PDF Export Language Sup	the archives for General Automa This scheme cor	CQL Query	• arch.status = "To archive" Enter a CQL query to search for the pages and blogs to process by the automation.	*	20					
Configure Code Macro	automations for Policy Archiving	Action	Archive 👻							
Find new apps	This automation relevant guides	Enabled			•					
Manage apps App requests	Tech Document This scheme cor automations for	Schedule	O 2 ? * SUN Enter a cron expression to define the automation's schedule (in UTC).	*	G					
Promotions		CQL Query	 arch.status = "To delete" Enter a CQL query to search for the pages and blogs to process by the automation. 	+	0					
APPS Better Content Archiving		Action	Delete 🗸							
SECURITY Security Configuration						Cancel Save				

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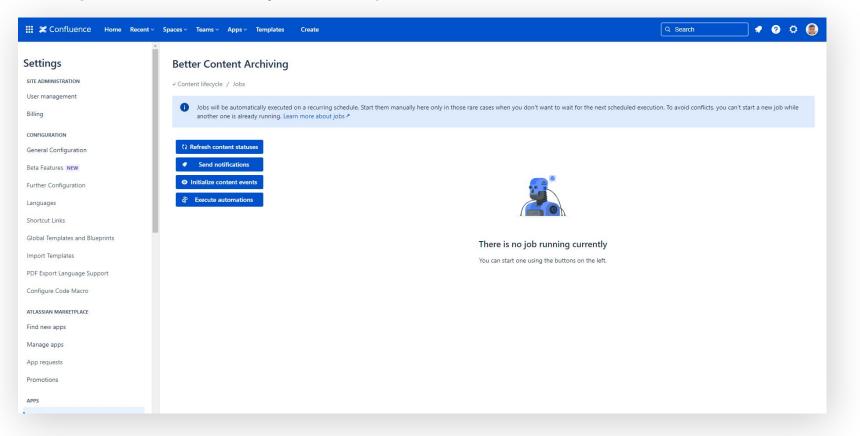
Running the automations

Running automations manually is also an option

🗶 Confluence Home Recent 🗸	Spaces v Teams v Apps v Templates Create		Q Search 💎 😯 🧔
ettings	Better Content Archiving		
ITE ADMINISTRATION			
lser management	Start the background jobs for all spaces in one batch. Configure all the space of the space o	e content lifecycle management features.	
illing	▶ Jobs	⇔ Configuration	© Administration
ONFIGURATION	Jobs	Content status configuration	Exclude spaces
eneral Configuration	Start jobs to refresh content status, send notifications, archive contents, etc. in all spaces.	Configure content statuses, group them to schemes and apply those to your spaces.	Disable content lifecycle management in those spaces where it is not required.
eta Features NEW	Job audit log	Notification configuration	Integrity checks
urther Configuration	Review when the jobs were executed and check the results of prior executions.	Configure scheduled notifications, group them to schemes and apply those to your spaces.	Identify and resolve configuration errors if you are experiencing problems with the app.
anguages		Automation configuration	
nortcut Links		Configure automatic archive, copy, move and delete operations, group them to schemes and apply those to your spaces.	
lobal Templates and Blueprints			
nport Templates			
DF Export Language Support			
onfigure Code Macro			
LASSIAN MARKETPLACE			
nd new apps			
anage apps			
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omotions			
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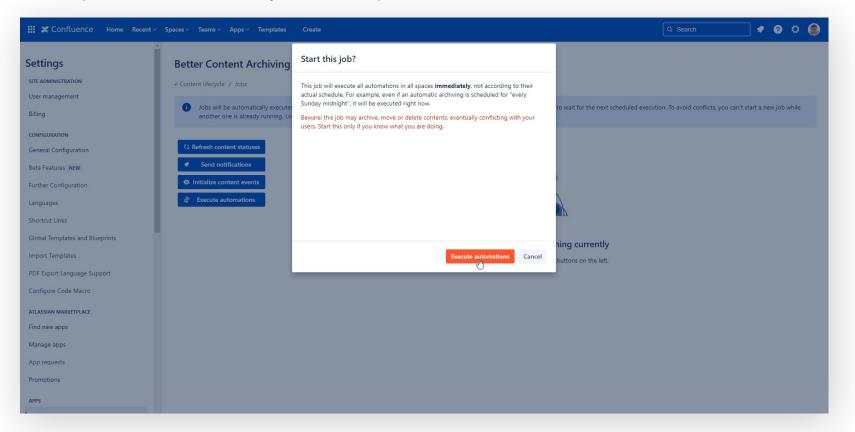
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Browsing archived content

Easily restore archived content

🚻 🗶 Confluence Home Recent 🗸	Spaces v Teams v Apps v Templates Create			Q Search 🔷 🥐 🇯
People Operations	People Operations			∥ ହ tà ⊚ ⊨ î∎ Share ···
 Calendars Space Settings APPS Better Content Archiving SHORTCUTS + 	Policies: A Comprehensive Overvi Owned by Casey Ford, created with a template *** Last updated: Jun 08, 2023 + 2 min read + Let 2 people view This knowledge base article aims to provide a comprehen To maintain accuracy and relevance, it is crucial to periodi This is a current list of expired documents:	ed • 🥑 Up-to-date sive overview of company HR policie		
Pages + + Policies: A Comprehensive Overvi	The review due date has passed for the below policy de			
 Social media usage in the office 	Title	Content status	Last updated	Last viewed
✓ Responsible engagement	 Employment classification policy Leave and time off 	 Up-to-date Up-to-date 	 Dalia Lens 2 months ago Robert Mongose 2 months ago 	 Casey Ford 2 months ago Levente Szabo [Midori] 4 hours ago
Brand guidelines	Non-discrimination and anti-harassment policy	 Up-to-date 	O Dalia Lens 2 months ago	O Dalia Lens 2 months ago
Etiquette	Pay and timekeeping	🔮 Up-to-date	Robert Mongose 2 months ago	O Casey Ford 2 months ago
Confidentiality	Travel Policy	Up-to-date	O Dalia Lens 2 months ago	Levente Szabo [Midori] 2 months ago
Consequences	Uvrk Health and Safety Policy	🕝 Up-to-date	Robert Mongose 2 months ago	Levente Szabo [Midori] 4 hours ago
> Legal guidelines				
 Security and privacy guidelines 	😵 What is this list?			
 Company association rules 	Documents that have been marked "Expired" automat	ically based on content lifecycle man	agement rules.	
-	• The list updates dynamically when the review is done,	no need to edit.		
Archived pages	 Content owners and reviewers are automatically notified 	ed by Better Content Archiving for Co	onfluence.	

Browsing archived content

Easily restore archived content

🏭 🗶 Confluence	Home	Recent ~	Spaces ~	Teams ~	Apps ~	Templates	Create			Q Search	• 6	Ö	۲
People Operations							People Operations / Archived pages Archived pages						
- Overview							Archived pages						
99 Blog		+					Title :	Date archived +	Archived by				
Calendars							Confidentiality	3 minutes ago	Better Content Archiving	••••			
Space Settings							Brand guidelines	3 minutes ago	Better Content Archiving				
APPS							Etiquette	3 minutes ago	Better Content Archiving				
Better Content Archiv	/ing												
SHORTCUTS		+											
Pages		··· +											
 Policies: A Comprehe 	ensive Over	view											
✓ Social media usage i	n the office	2											
 Responsible eng. 	agement												
Consequence	es												
 Legal guidelines 													
 Security and priv 	racy guideli	nes											
 Company associa 	ation rules												
 Weapons in the work 	kplace												
Archived pages													



Thank you!



Levente Szabo • levente.szabo@midori-global.com

https://www.midori-global.com/blog