



How to export custom PDF documents from Jira issues and dashboards in zero time

Easy emailing, sharing, archiving, printing for Jira data with Better PDF Exporter



Who is Midori?



Experience

10+ years in the Atlassian Ecosystem



Atlassian Verified

Reliable maintenance, guaranteed support and top-notch docs

Powering 4000+ customers

Amazon, Airbnb, Boeing, Mercedes, McDonald's, NASA, etc.

What is Better PDF Exporter?



On the market since 2009



Top #2 rated app for Jira

Extremely customizable

Custom content, look & scripted logic



How to export custom PDF documents from Jira

Exporting a single issue to PDF

Exporting a list of issues to PDF

Exporting a Jira dashboard to PDF

Managing PDF views

Managing PDF templates

API, REST API, Automation

Integrations with Jira apps



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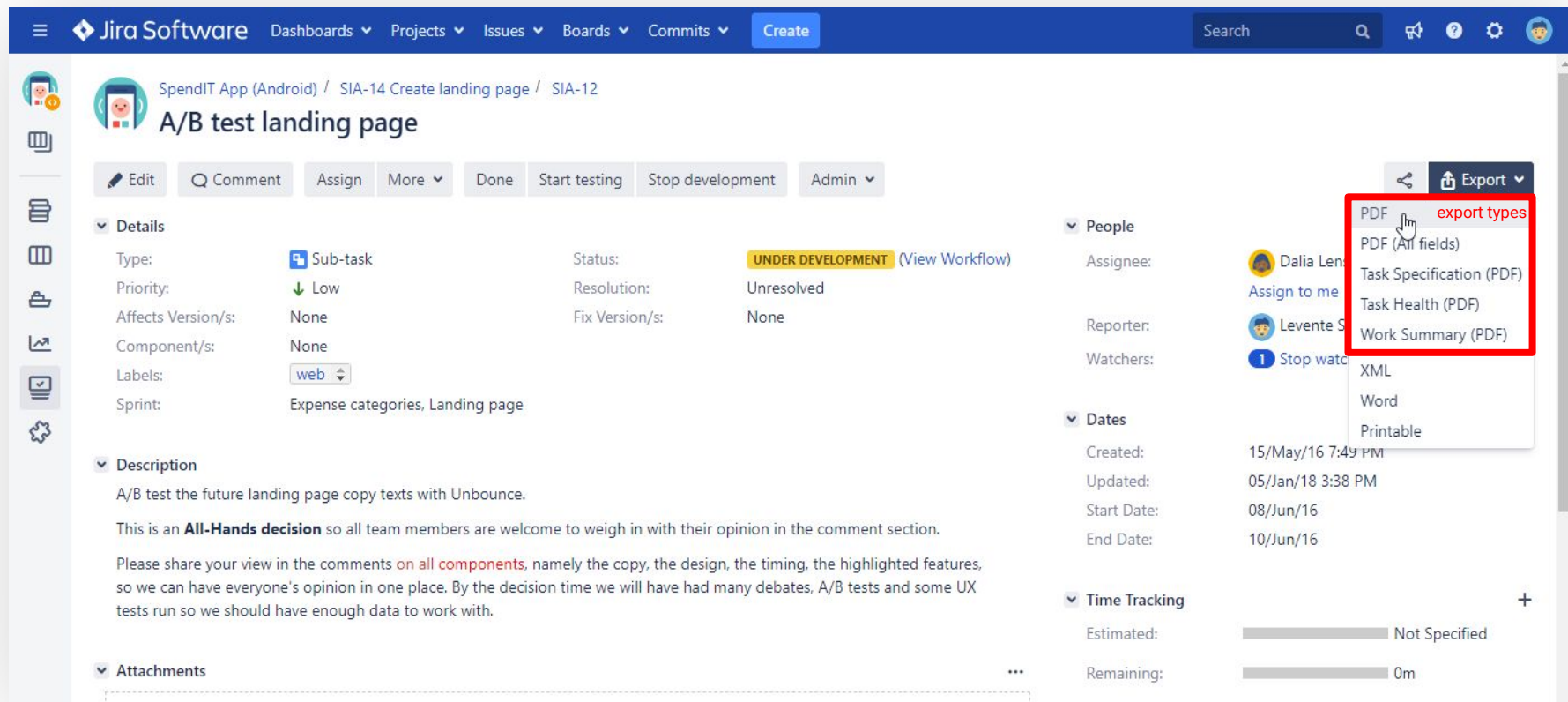
API, REST API, Automation

Integrations with Jira apps



Exporting a single issue to PDF

Multiple customizable export types available from the “Export” drop-down menu



The screenshot shows a Jira Software interface for an issue titled "A/B test landing page". The issue is in the "UNDER DEVELOPMENT" status. The "Export" button is highlighted, and a dropdown menu is open, showing various export options. The options are: PDF, PDF (All fields), Task Specification (PDF), Task Health (PDF), Work Summary (PDF), XML, Word, and Printable. The "PDF" option is selected, and a red box highlights the entire dropdown menu. The text "export types" is written in red next to the "PDF" option.

Jira Software Dashboards ▾ Projects ▾ Issues ▾ Boards ▾ Commits ▾ **Create** Search 🔍 🔔 ? ⚙️ 👤

SpendIT App (Android) / SIA-14 Create landing page / SIA-12

A/B test landing page

Edit Comment Assign More ▾ Done Start testing Stop development Admin ▾

Details

Type:	Sub-task	Status:	UNDER DEVELOPMENT (View Workflow)
Priority:	Low	Resolution:	Unresolved
Affects Version/s:	None	Fix Version/s:	None
Component/s:	None		
Labels:	web		
Sprint:	Expense categories, Landing page		

Description

A/B test the future landing page copy texts with Unbounce.

This is an **All-Hands decision** so all team members are welcome to weigh in with their opinion in the comment section.

Please share your view in the comments on **all components**, namely the copy, the design, the timing, the highlighted features, so we can have everyone's opinion in one place. By the decision time we will have had many debates, A/B tests and some UX tests run so we should have enough data to work with.

Attachments

People

Assignee: Dalia Lencina
Reporter: Levente Szeles
Watchers: 1 Stop watch

Dates

Created: 15/May/16 7:49 PM
Updated: 05/Jan/18 3:38 PM
Start Date: 08/Jun/16
End Date: 10/Jun/16

Time Tracking

Estimated: Not Specified
Remaining: 0m

Export ▾

- PDF
- PDF (All fields)
- Task Specification (PDF)
- Task Health (PDF)
- Work Summary (PDF)
- XML
- Word
- Printable

export types

Exporting a single issue to PDF

All system and custom fields, file attachments, images, worklogs, comments, change history exported


PDF (All fields) Created at 23/May/16 9:54 AM by Levente Szabo with the [JIRA PDF View Plugin](#)

[B4B-8] Design Feedback (1.)
Created: 15/May/16 7:29 PM - Updated: 23/May/16 9:52 AM

Status:	To Do		
Project:	Beem for Business		
Component/s:	Android App, iOS App, Landing Page		
Type:	Task	Priority:	Medium
Reporter:	Levente Szabo	Assignee:	Dalia Lens
Resolution:	Unresolved	Votes:	0
Labels:	interactions, user-experience, user-interface		

End Date:	10/May/16
Sprint:	UX&UI sprint
Start Date:	10/May/16
Story Points:	6

[Meeting minutes.docx](#) (110 kB)
[Screen mockups.psd](#) (128 kB)



[login \(1\).jpg](#) (15 kB)

Blocks			
<i>is blocked by</i>	[B4B-7]	Graphic designer briefing (1.)	To Do
Relates			
<i>relates to</i>	[B4B-6]	MVP functionality	In Progress
<i>relates to</i>	[B4B-4]	Validation landing page	Done

To be present: UI project team lead, product manager, designers. Please come prepared! 💡

First design feedback meeting

During the meeting with the designer team, we need to cover the following:

- Make sure they understood the business concept

Standard fields

Custom fields

Attachments with
image thumbnails

Issue links

Formatted description



Exporting a single issue to PDF

Integrated with all Atlassian applications (Jira Core, Jira Software, Jira Service Desk)

HELP-5 Created at 04/Dec/14 5:11 PM by John Doe with the [JIRA PDF View Plugin](#)

[HELP-5] My mailbox is full, please increase its size
Created: 04/Dec/14 4:03 PM - Updated: 04/Dec/14 5:11 PM

Status:	Waiting for Triage
Project:	Helpdesk
Component/s:	Intranet

Type:	Access	Priority:	Blocker
Reporter:	John Doe	Assignee:	Chris Lea
Resolution:	Unresolved	Votes:	0
Labels:	new-account		

Customer Request help/system-access
Type:
Time to assignment: 0:03 ✓
Time to resolution: -1:02 ●

OWA-MailboxFull.PNG (11 KB)

Why do I keep getting a message that my mailbox is full and I can't send or receive any messages even though my inbox is empty?

I've already tried what is described in the Knowledge Base:

Go to your Deleted Items folder and make sure that it is empty. Also, check your Sent Items and Draft folders (in the Folder List) to make sure that they are empty. Then restart Outlook. It may take up to 30 minutes for the changes to take effect. You may need to go through your inbox to make sure that you do not have any large attachments of pictures and pdf files that may be putting you over your limit.

Please help!
I cannot access my mailbox for 2 hours!

John Doe added a comment - 04/Dec/14 4:04 PM

Is this still a problem?

Jira Service Desk custom fields



Exporting a single issue to PDF

All metadata including subtasks, worklogs, comments, change history exported

Page 1

Sub-Tasks		Type	Status	Assignee	Sub-tasks	
[B4B-32]	Feedback on overall design approach	Sub-task	To Do	Owen Klyed		
[B4B-33]	Feedback on components	Sub-task	To Do	Dalia Lens		
[B4B-34]	Clarify color schemes	Sub-task	To Do	Casey Ford		
Work Log			User	Time Spent	Work logs	
09/May/16 11:40 AM	Finalizing the agenda, securing meeting room and equipment		Levente Szabo	1 hour, 30 minutes		
06/May/16 11:42 AM	Checked with the client, sent out calendar invitations for the meeting		Levente Szabo	30 minutes		
Dalia Lens added a comment - 19/May/16 6:10 PM						Formatted comments
Great! 😊 I'll bring my <u>latest sketches</u> to the meeting!						
Levente Szabo added a comment - 20/May/16 11:45 AM						
That's awesome <u>Dalia Lens</u> thank you and please come prepared to present them.						Change history
Levente Szabo made changes - 15/May/16 7:29 PM						
Link		This issue relates to B4B-7				
Levente Szabo made changes - 15/May/16 7:37 PM						
Labels		UI&UX				
Levente Szabo made changes - 18/May/16 1:25 PM						
Sprint		UX&UI sprint				
Levente Szabo made changes - 18/May/16 1:33 PM						Change history
Attachment		landingpage1.png				



Exporting a single issue to PDF

Issue attachments can be embedded in the exported PDF file

The screenshot shows the Adobe Acrobat Reader DC interface with a Jira issue export. The left sidebar shows the 'Attachments' section with a list of files: '13609-Meeting_minutes.docx', '13612-Screen mockups.png', and '13614-Login.jpg'. A red box highlights this list. The main content area shows the Jira issue details for 'SpendIT App (Android)'. The 'Attachments' section is highlighted with a red box, showing the following files:

- [Login.jpg](#) (24 kB)
- [Meeting_minutes.docx](#) (13 kB)
- [Screen mockups.png](#) (1.00 MB)

The right sidebar shows the 'Tempo Work Log' table:

Tempo Work Log	User	Worked
2016-05-06 Checked with the client, sent out calendar invitations for the meeting	Levente Szabo	0 hrs
2016-05-09 Finalizing the agenda, securing meeting room and equipment	Levente Szabo	1 hrs
TOTAL		1 hrs

Adobe Reader's toolbar
for embedded files

Original issue attachments
embedded in the PDF file



Better PDF Exporter speaks your language and supports your character set

Created at 03/1/17 2:09 午後 by Levente Szabo with the IIRA PDF View Plugin

【ACTIONCAM-467】ファローアップ顧客調査		
作成日: 29/5/16 5:24 午前 - 更新日: 03/1/17 2:02 午後		
ステータス:	進行中	
プロジェクト:	Action CAM	
タイプ:	タスク	優先度: Medium
報告者:	Levente Szabo	担当者: 田中 大輔
解決状況:	未解決	
ラベル:	オムニチャネル	
説明		
顧客調査の結果が正しくありません。要約を確認してください。		
1. 目標設定および具体的な行動計画：		
調査対象、タイミング、配布、データの収集/分析方法など、調査の目的を明示します。現在の自社の位置づけを明確にし、将来の目標を設定します。どの測定基準が重要であるかを確認し、リアルタイムの分析ダッシュボードを作成します。アンケート送付の正確なタイミング（たとえば、客先送付の翌日またはお客様からサポートチームへの問い合わせの直後など）を決定します。		
2. 複数チャネル経由でのアンケート実施およびフィードバックの回収：		
現在の顧客満足度調査のチャネルは、消費者が好む手段（音声、テキスト、電子メール、スマートフォンのアプリ、ウェブ）を反映しています。複数のチャネルでアンケート依頼を送付することで、回収可能なアンケート回答数を増やすことが出来ます。		
サンプル スタイル:		
添付ファイル		
平成27年度顧客満足度調査結果 - いわて産業振興センター.pdf (16 KB)		



Exporting a single issue to PDF

Integrated with many popular third-party apps (Tempo, Insight, nFeed, JEditor, Zephyr, etc.)

Project:	Orders		
Type:	Task	Priority:	Highest
Reporter:	Admin Jack	Assignee:	John Hopkins
Resolution:	Unresolved	Votes:	0
Labels:	server-host		

Field Tab	
Customer (nFeed):	At Lacus Q
Invoice Address (nFeed):	Ap #520-21 Ramagund 49771
Customer Contacts (nFeed):	Desirae Sli Ryan Rowl Barbara Ni
Specification in Google Drive (nFeed):	ETL Tool It
Value (USD):	1,350

Description
Key Service Benefits
<ul style="list-style-type: none">Unrivaled service level: 99.99%Flexibility – in resource allocationService operations performed by

Project:	Software Support		
Type:	Bug	Priority:	High
Reporter:	Ryan Lee	Assignee:	Mitch Davis
Resolution:	Unresolved		
Labels:	BIOS, HPE		

Field Tab	
Affected Server:	HPE ProLiant XL73 Created=Thu Apr 0 Expires=Tue Sep 2 Davis, Type=Physi
Diagnostic software:	Sysinternals Suite 26 07:41:46 UTC 2 Version=v3.4), HW UTC 2016, Update

Description
The BIOS Configuration Utility does not deter rebuild.
After the drive is replaced, the utility shows a rebuilding because no failed drives are found

Attachments
Download BIOS Configuration Utility v3.4.0

Order Details	
Order Items:	Line
	001
	002
	003
	004
	005

Customer Details	
Invoice Address:	Brown Aeros 788 Sandoval Hayward, CA

Type:	Order	Priority:	Critical
Reporter:	John Doe	Assignee:	John Doe
Labels:	2014, north-america, product, salesforce, usa		

Test Step	Test Data	Expected Result
1. Initiate a connection to BANK	Use TCP/IP over Ethernet.	Connection to Bank has been established.
2. Insert a readable card		System asks for entry of PIN
3. Enter PIN		System displays transaction types
4. Choose Withdrawal transaction		System displays account types
5. Choose checking account		System displays possible withdrawal amounts
6. Choose amount that		Message is shown:
<ul style="list-style-type: none">the ATM currently has andis not greater than the amount available		Verifying account balance
7. Cancel transaction during verification		Message is shown:
		Withdrawal cancelled

Version	Test Cycle	Status	Defects	Executed By	Executed On
1.0.0.	Final roll-out testing	PASS		Levente Szabo	Today 1:51 PM
Unscheduled	Ad hoc	FAIL	1 1 [ATMSD-10]	Levente Szabo	Today 1:41 PM
Unscheduled	Ad hoc	FAIL	2 1 [ATMSD-10], [ATMSD-11]	Levente Szabo	Today 11:17 AM

Attachments	
The ATM Application	The Bank Application

Zephyr
custom fields



How to export custom PDF documents from Jira

Exporting a single issue to PDF

Exporting a list of issues to PDF

Exporting a Jira dashboard to PDF

Managing PDF views

Managing PDF templates

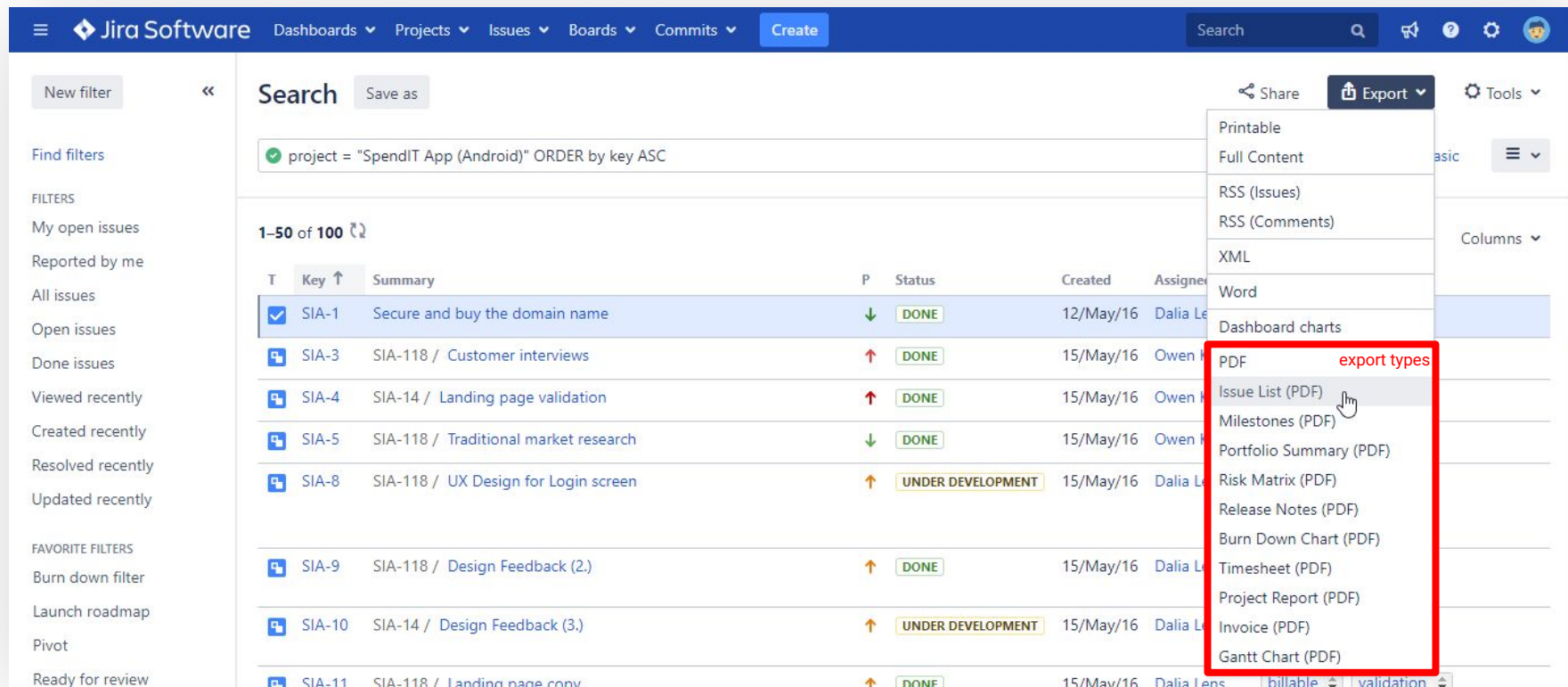
API, REST API, Automation

Integrations with Jira apps



Exporting a list of issues to PDF

Available from the “Export” menu in Issue Navigator, Jira Software boards, Jira Service Desk queues



The screenshot displays the Jira Software interface. At the top, the navigation bar includes 'Jira Software', 'Dashboards', 'Projects', 'Issues', 'Boards', 'Commits', and a 'Create' button. A search bar is on the right. On the left sidebar, there are sections for 'New filter', 'Find filters', 'FILTERS', and 'FAVORITE FILTERS'. The main area shows a search for 'project = "SpendIT App (Android)" ORDER by key ASC' with 1-50 of 100 results. A table of issues is displayed with columns: T, Key, Summary, P, Status, Created, and Assignee. The first issue, SIA-1, is selected. An 'Export' button is visible in the top right, and its dropdown menu is open, showing various export options. The 'Issue List (PDF)' option is highlighted, and a red box is drawn around the entire export menu. A red arrow points to the 'Issue List (PDF)' option, and the text 'export types' is written in red next to the 'PDF' option.

Search

Save as

project = "SpendIT App (Android)" ORDER by key ASC

1-50 of 100

T	Key	Summary	P	Status	Created	Assignee
<input checked="" type="checkbox"/>	SIA-1	Secure and buy the domain name	↓	DONE	12/May/16	Dalia Le
<input type="checkbox"/>	SIA-3	SIA-118 / Customer interviews	↑	DONE	15/May/16	Owen
<input type="checkbox"/>	SIA-4	SIA-14 / Landing page validation	↑	DONE	15/May/16	Owen
<input type="checkbox"/>	SIA-5	SIA-118 / Traditional market research	↓	DONE	15/May/16	Owen
<input type="checkbox"/>	SIA-8	SIA-118 / UX Design for Login screen	↑	UNDER DEVELOPMENT	15/May/16	Dalia Le
<input type="checkbox"/>	SIA-9	SIA-118 / Design Feedback (2.)	↑	DONE	15/May/16	Dalia Le
<input type="checkbox"/>	SIA-10	SIA-14 / Design Feedback (3.)	↑	UNDER DEVELOPMENT	15/May/16	Dalia Le
<input type="checkbox"/>	SIA-11	SIA-118 / Landing page copy	↑	DONE	15/May/16	Dalia Le

Share

Export

- Printable
- Full Content
- RSS (Issues)
- RSS (Comments)
- XML
- Word
- Dashboard charts
- PDF
- Issue List (PDF)
- Milestones (PDF)
- Portfolio Summary (PDF)
- Risk Matrix (PDF)
- Release Notes (PDF)
- Burn Down Chart (PDF)
- Timesheet (PDF)
- Project Report (PDF)
- Invoice (PDF)
- Gantt Chart (PDF)

export types

Exporting a list of issues to PDF

Scales to tens of thousands of issues and tens of thousands pages per PDF file

jira-issue-list-table-export.pdf - Adobe Acrobat Reader DC

Home Tools jira-issue-list-table-... Levente

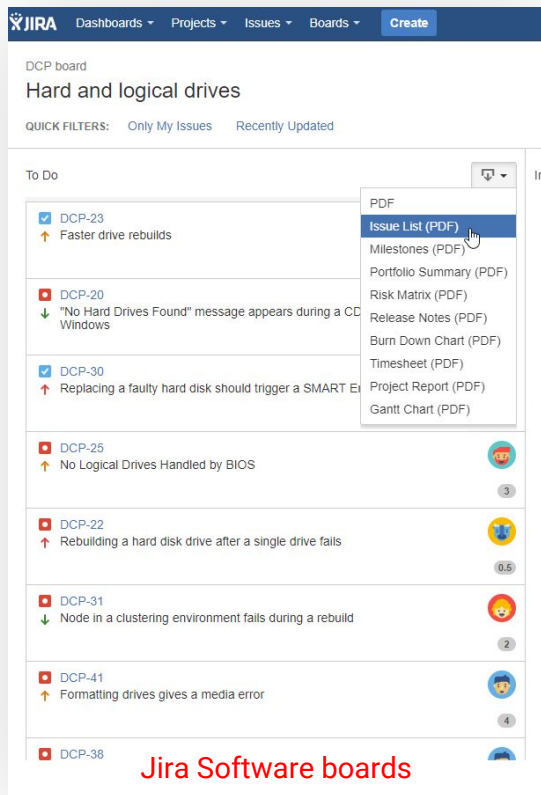
Issue List (PDF) Page 1

Project	Key	Summary	Resolution	P	Status	T	Labels	Links	Assignee	Components
Beem for Business	BFB-1	Secure and buy the domain name	Done	Low	Done	Task	web		Dalia Lens	
Beem for Business	BFB-3	Customer interviews	Done	Highest	Done	Sub-task	validation	BFB-4 , BFB-5	Owen Kiyed	
Beem for Business	BFB-4	Landing page validation	Done	Highest	Done	Sub-task	validation	BFB-8 , BFB-3	Owen Kiyed	
Beem for Business	BFB-5	Traditional market research	Done	Lowest	Done	Sub-task	validation	BFB-3 , BFB-6	Owen Kiyed	
Beem for Business	BFB-6	MVP functionality	Done	High	Done	Task	validation	BFB-8 , BFB-7 , BFB-5	Owen Kiyed	
Beem for Business	BFB-7	Graphic designer briefing (1.)	Done	High	Done	Task	user-experience, user-interface	BFB-8 , BFB-6	Dalia Lens	
Beem for Business	BFB-8	Design Feedback (1.)		Medium	In Progress	Sub-task	interactions, user-experience, user-interface	BFB-4 , BFB-6 , BFB-7	Dalia Lens	Android App, iOS App, Landing Page
Beem for Business	BFB-9	Design Feedback (2.)	Done	Medium	Done	Sub-task	user-experience, user-interface	BFB-10 , BFB-10	Dalia Lens	
Beem for Business	BFB-10	Design Feedback (3.)	Done	Medium	Done	Sub-task	user-experience, user-interface	BFB-9	Dalia Lens	
Beem for Business	BFB-11	Landing page copy	Done	Medium	Done	Sub-task	billable, validation, web	BFB-12	Dalia Lens	
Beem for Business	BFB-12	A/B test landing page	Done	Low	Done	Sub-task	web	BFB-14 , BFB-13	Dalia Lens	



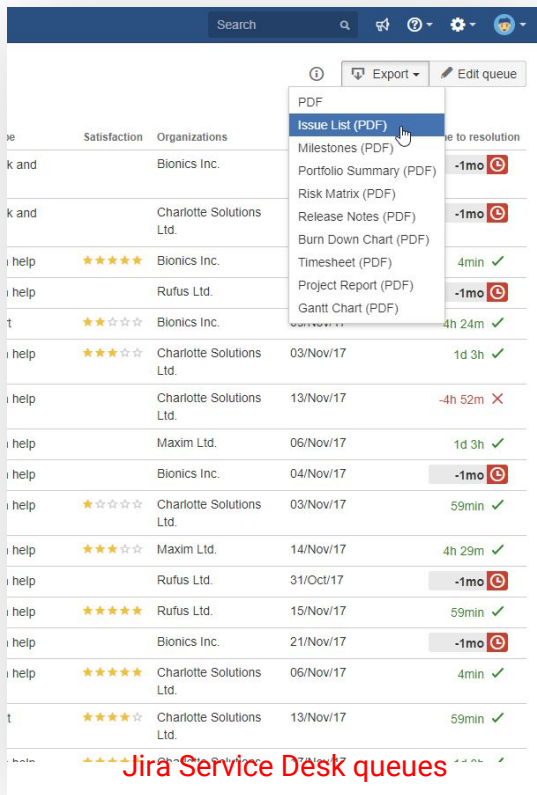
Exporting a list of issues to PDF

Typical Jira contexts where you work with a list of issues



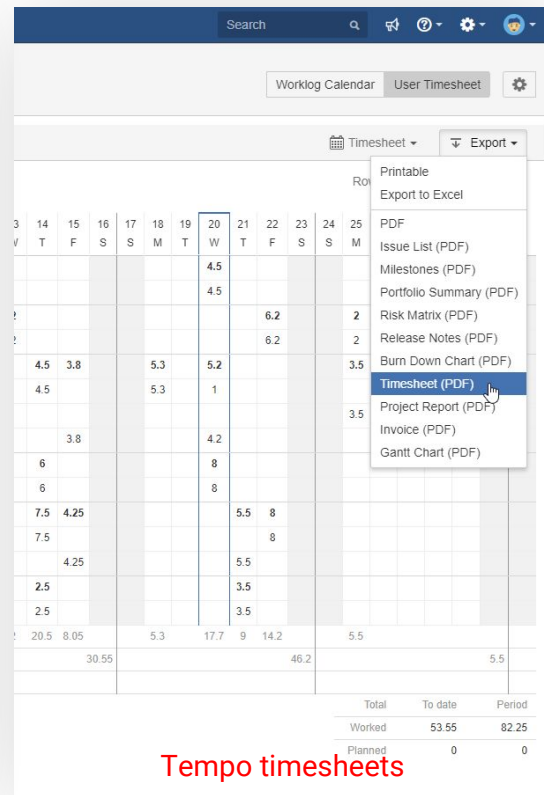
The screenshot shows the Jira Software boards interface. The top navigation bar includes "Dashboards", "Projects", "Issues", "Boards", and a "Create" button. The main header displays "DCP board" and "Hard and logical drives". Below this, there are "QUICK FILTERS" for "Only My Issues" and "Recently Updated". A list of issues is shown, with the first issue selected. An "Export" dropdown menu is open, showing options: "PDF", "Issue List (PDF)", "Milestones (PDF)", "Portfolio Summary (PDF)", "Risk Matrix (PDF)", "Release Notes (PDF)", "Burn Down Chart (PDF)", "Timesheet (PDF)", "Project Report (PDF)", and "Gantt Chart (PDF)".

Jira Software boards



The screenshot shows the Jira Service Desk queues interface. The top navigation bar includes a search bar and icons for "Help", "Settings", and "User". The main header displays "Satisfaction Organizations". Below this, there is a list of issues. An "Export" dropdown menu is open, showing options: "PDF", "Issue List (PDF)", "Milestones (PDF)", "Portfolio Summary (PDF)", "Risk Matrix (PDF)", "Release Notes (PDF)", "Burn Down Chart (PDF)", "Timesheet (PDF)", "Project Report (PDF)", and "Gantt Chart (PDF)".

Jira Service Desk queues



The screenshot shows the Tempo timesheets interface. The top navigation bar includes a search bar and icons for "Help", "Settings", and "User". The main header displays "Working Calendar" and "User Timesheet". Below this, there is a timesheet grid. An "Export" dropdown menu is open, showing options: "Printable", "Export to Excel", "PDF", "Issue List (PDF)", "Milestones (PDF)", "Portfolio Summary (PDF)", "Risk Matrix (PDF)", "Release Notes (PDF)", "Burn Down Chart (PDF)", "Timesheet (PDF)", "Project Report (PDF)", "Invoice (PDF)", and "Gantt Chart (PDF)".

Tempo timesheets

List of issues turned into a detailed invoice with the right template

Requirement for identification



How to export custom PDF documents from Jira

Exporting a single issue to PDF

Exporting a list of issues to PDF

Exporting a Jira dashboard to PDF

Managing PDF views

Managing PDF templates

API, REST API, Automation

Integrations with Jira apps



Exporting a Jira dashboard to PDF

Export Jira dashboards to PDF for sharing with the outside world, archiving, printing, etc.

JIRA Dashboards ▾ Projects ▾ Issues ▾ Tempo ▾ **Create** Search 🔍 ⚙️

MegaCoin - Weekly Progress Report

Filter Results: Issues completed last week

T	Key	Summary	P
🔴	MC-16	Graceful handling/recovery for violations of safety, or liveness	↓
🟢	MC-11	Optimize cache block parts for faster agreement after round changes	↑
🟢	MC-10	Improve subtleties around mempool caching and logic	↑
🟢	MC-8	State syncing (without transaction replay)	↑
🟢	MC-7	Tooling to run multiple blockchains/apps, possibly in a single process	↑
🟢	MC-6	Use the chain as its own CA for nodes and validators	↑
🟢	MC-5	Peer reputation management	↑
🔵	MC-2	Better support for injecting randomness	↑
🔵	MC-1	Upgrade the header to support better proofs on validators	↓

1-9 of 9

Issue Statistics: MegaCoin (Assignee)

Assignee	Count	Percentage
Adam Jack	12	35%
Jeffery Chase	8	24%
Kaleb Billy	6	18%
Emerald Jacobson	4	12%
Billy Cisco	3	9%
Orethal Conroy	1	3%
Total	34	

Pie Chart: New issues created last week

Issue Type
Total Issues: 120

- New feature
- Task
- Documentation
- Bug
- Test
- Change request

Two Dimensional Filter Statistics: MegaCoin Project

Status	↑ Highest	↑ High	↑ Medium	↓ Low	↓ Lowest	T:
IN CODE REVIEW	0	1	4	3	0	8
DONE	23	20	24	15	10	92
TO DO	4	2	6	0	3	15
IN PROGRESS	1	0	2	1	1	5
Total Unique Issues:	28	23	36	19	14	120

Grouped by: Priority

Showing 4 of 4 statistics.

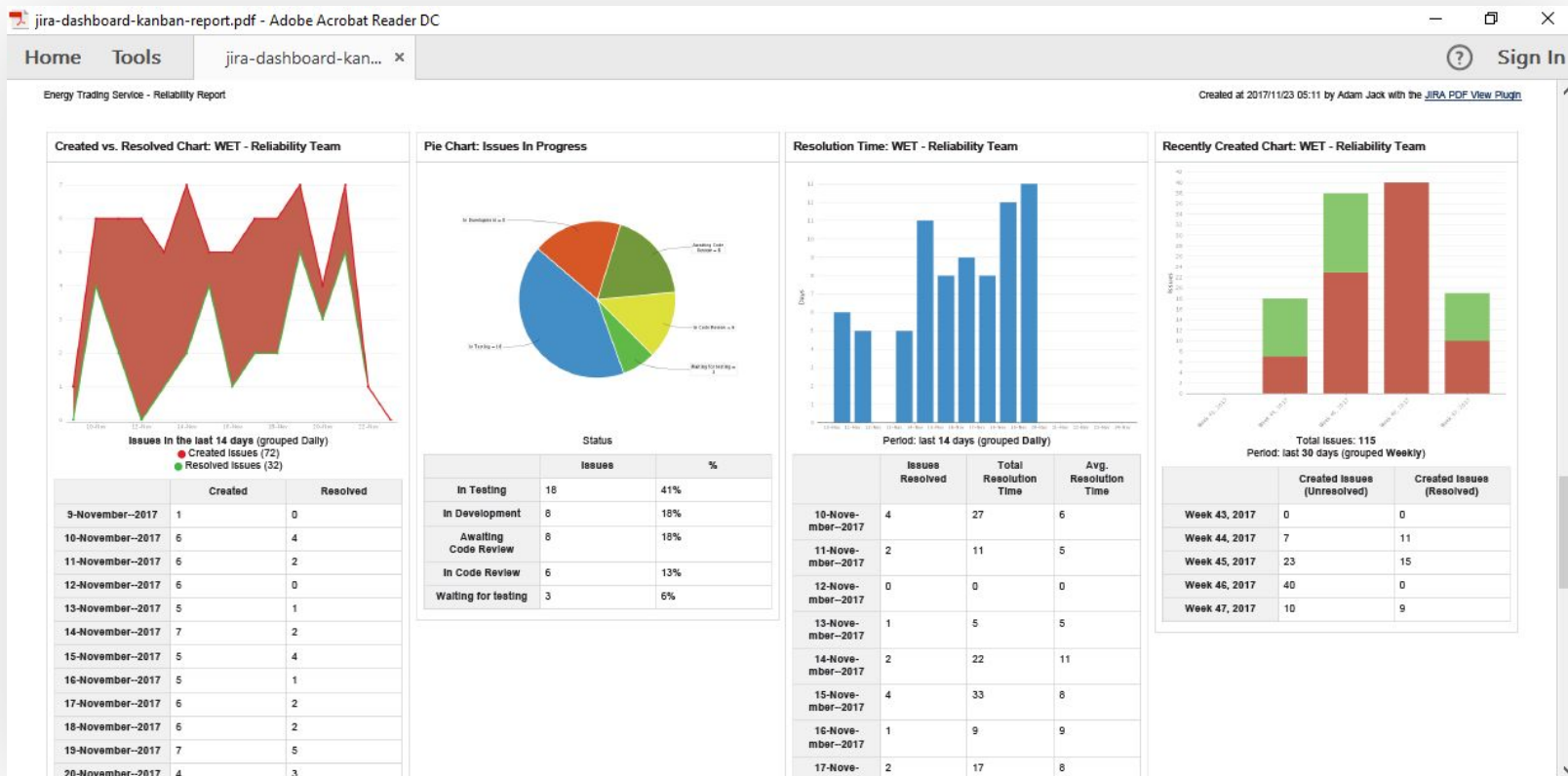
Export Dashboard to PDF

- Copy Dashboard
- Edit Dashboard
- Share Dashboard
- Delete Dashboard
- Find Dashboards
- Create Dashboard
- View as wallboard
- Set up wallboard slideshow
- Export Dashboard to PDF**
- Export Dashboard to PDF (2 columns)
- Export Dashboard to PDF (3 columns)



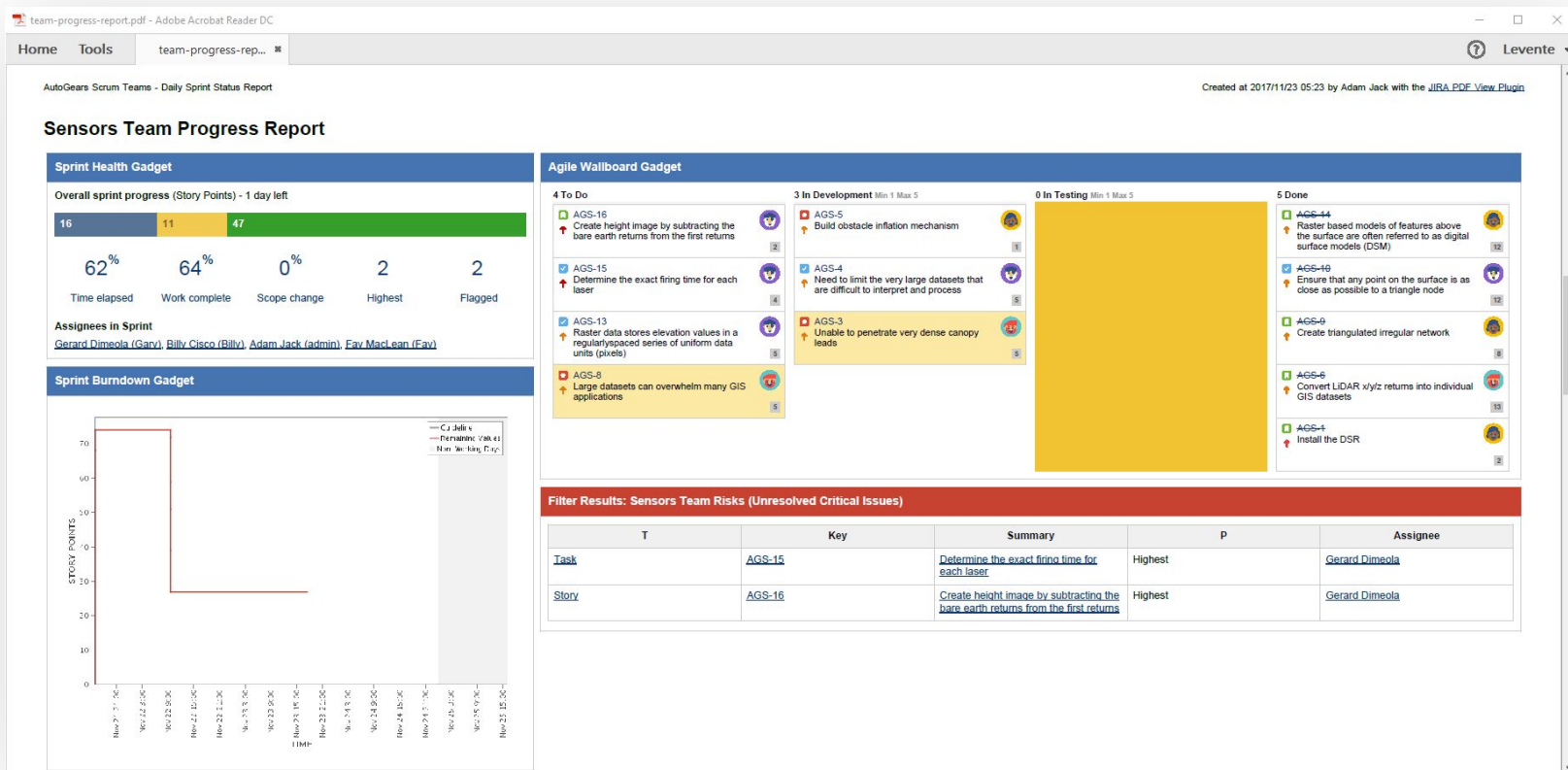
Exporting a Jira dashboard to PDF

Embed Jira reports in gadgets, then export the dashboard to PDF to create complex reports



Exporting a Jira dashboard to PDF

Create Scrum or Kanban reports by exporting Jira Software gadgets to PDF



How to export custom PDF documents from Jira

Exporting a single issue to PDF

Exporting a list of issues to PDF

Exporting a Jira dashboard to PDF

Managing PDF views

Managing PDF templates

API, REST API, Automation

Integrations with Jira apps



Managing PDF views

Concepts



What are the PDF views?

The options that appear in the “Export” drop-down menus.

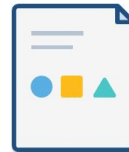


How do the PDF views work?

Each PDF view has a name plus a position in the “Export” menu.

You can select which Jira screen should offer this.

Each PDF view renders a PDF template.



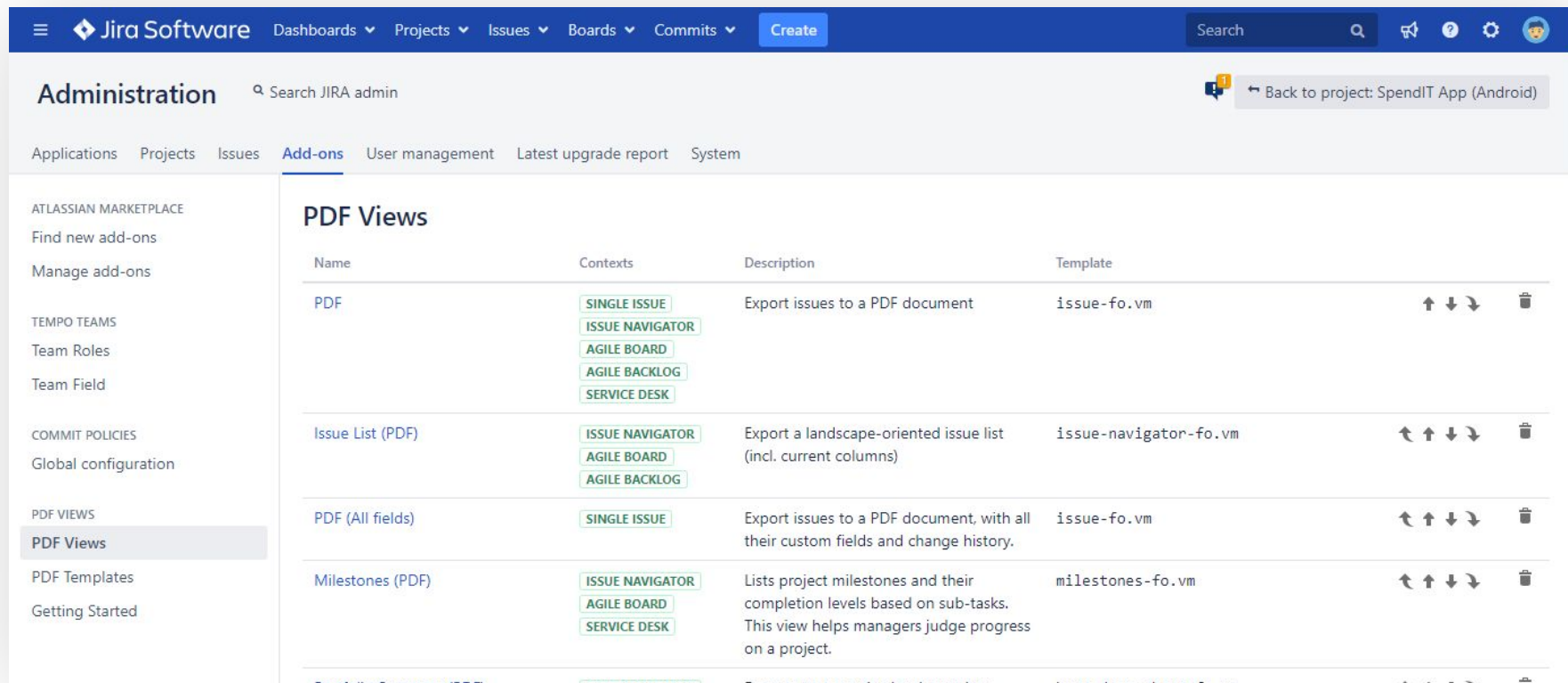
How to create, delete, rename, reorder PDF views?

Just go to
Administration → *Add-ons* → *PDF Views*.



Managing PDF views

PDF views are managed in the Jira admin interface



The screenshot shows the Jira Software Administration interface. The top navigation bar includes 'Jira Software', 'Dashboards', 'Projects', 'Issues', 'Boards', 'Commits', and a 'Create' button. A search bar is on the right. The 'Administration' section is active, with a search bar and a 'Back to project: SpendIT App (Android)' button. The left sidebar lists various administration categories: Applications, Projects, Issues, Add-ons (selected), User management, Latest upgrade report, and System. Under 'Add-ons', there are links for 'ATLASSIAN MARKETPLACE', 'Find new add-ons', 'Manage add-ons', 'TEMPO TEAMS', 'Team Roles', 'Team Field', 'COMMIT POLICIES', 'Global configuration', 'PDF VIEWS', 'PDF Views' (selected), 'PDF Templates', and 'Getting Started'.

PDF Views

Name	Contexts	Description	Template	
PDF	<div>SINGLE ISSUE</div> <div>ISSUE NAVIGATOR</div> <div>AGILE BOARD</div> <div>AGILE BACKLOG</div> <div>SERVICE DESK</div>	Export issues to a PDF document	issue-fo.vm	<div>↑ ↓ ↺ ↻</div>
Issue List (PDF)	<div>ISSUE NAVIGATOR</div> <div>AGILE BOARD</div> <div>AGILE BACKLOG</div>	Export a landscape-oriented issue list (incl. current columns)	issue-navigator-fo.vm	<div>↶ ↷ ↺ ↻</div>
PDF (All fields)	<div>SINGLE ISSUE</div>	Export issues to a PDF document, with all their custom fields and change history.	issue-fo.vm	<div>↶ ↷ ↺ ↻</div>
Milestones (PDF)	<div>ISSUE NAVIGATOR</div> <div>AGILE BOARD</div> <div>SERVICE DESK</div>	Lists project milestones and their completion levels based on sub-tasks. This view helps managers judge progress on a project.	milestones-fo.vm	<div>↶ ↷ ↺ ↻</div>
Portfolio Summary (PDF)	<div>ISSUE NAVIGATOR</div>	Exports an executive level overview	issue-fo.vm	<div>↶ ↷ ↺ ↻</div>



Managing PDF views

Easily configure the PDF views

ATLASSIAN MARKETPLACE

Find new add-ons

Manage add-ons

TEMPO TEAMS

Team Roles

Team Field

COMMIT POLICIES

Global configuration

PDF VIEWS

PDF Views

PDF Templates

Getting Started

Editing 'Sales Invoice (PDF)'

Name*

Sales Invoice (PDF)

Contexts

☒ Single Issue View

☐ Issue Navigator

☐ Dashboard

☐ JIRA Agile Board

☐ JIRA Agile Backlog

☐ JIRA Service Desk

☐ Tempo Timesheet

Select the contexts (screens) this view should be available in. Select none to disable this view.

Description

Instantly exports the invoice for the product and customer included in the issue

Template

sales-invoice-fo.vm

Name of the PDF template to render.

Allowed for groups

finance × sales ×

visibility of this export type

Leave it blank to allow this view for all groups.

Allowed for users

Leave it blank to allow this view for all users.

Allowed for issues

type = Lead AND status = Billable

Restrict this view only to the single issues matching this JQL. (Applied only when exporting single issues. In other contexts, this view will be hidden.)

How to export custom PDF documents from Jira

Exporting a single issue to PDF

Exporting a list of issues to PDF

Exporting a Jira dashboard to PDF

Managing PDF views

Managing PDF templates

API, REST API, Automation

Integrations with Jira apps



Managing PDF templates

Concepts



What are the PDF templates?

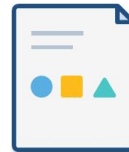
Templates define the look and the content of what to export to PDF.



What are Groovy scripts used for?

Scripts are executed while generating the PDF document to:

- do custom processing
- access Jira internals
- integrate with external sources
- implement any logic
- plus more



How to edit the PDF templates and scripts?

Just go to *Administration*→*Add-ons* and use the online editor.



Managing PDF templates

PDF templates and scripts are managed in the Jira admin interface

JIRA

Dashboards

Projects

Issues

Boards

Create

Search

Administration

Search JIRA admin

ApplicationsProjectsIssuesAdd-onsUser managementSystem

ATLASSIAN MARKETPLACE

Find new add-ons

Manage add-ons

BEHAVIOURS

Behaviours

PDF VIEWS

PDF Views

PDF Templates

Getting Started

SCRIPT RUNNER

Script Console

Built-in Scripts

Script Fields



















Script Listeners

Script Fragments

Script JQL Functions

REST Endpoints


PDF Templates





Name	Description	Updated	
 dashboard-fo.vm	Template to export JIRA dashboards and gadgets to PDF. Read the dashboards tutorial .	05/Dec/16 5:28 PM	
 gantt-chart-fo.vm	Visualizes project schedules by displaying issues as horizontal bars, along with their start and end-dates. Gantt charts are efficient data representation tools in practical project management. It uses <code>gantt-chart.groovy</code> .	27/Feb/17 10:20 AM	
 gantt-chart.groovy	Used by <code>gantt-chart-fo.vm</code> .	22/Aug/16 12:07 PM	
 issue-fo.vm	Exports the issues into a PDF that visually reminds of JIRA's default styling. It includes all field values, time tracking, issue links, attachments, image thumbnails, comments, worklogs and change history. It also enables embedding the issue attachments within the PDF document , to distribute your issues together with their file attachments, as a single self-containing package. Or, use this as a great starting point for customization (like hiding fields) or for developing totally new templates.	Yesterday 2:05 PM	
 issue-navigator-fo.vm	Landscape-oriented issue list template. It uses the filter's own column layout : when you show, hide or move columns around in JIRA, those will appear, disappear or move also in your PDFs. Check the template code if you need dynamically configurable fields in your exports.	24/Oct/17 11:22 AM	
 milestones-fo.vm	Groups issues by the Version Picker type custom field "milestone" and lists the milestones and their issues along with their statuses.	07/Jun/16 9:41 AM	
 project-report-fo.vm	Project report document template to display completed, planned, overdue, overbudget and risk issues, completion rate, and some other Key Performance Metrics and status flags. It uses <code>project-report.groovy</code> .	22/Aug/16 12:11 PM	
 project-report.groovy	Used by <code>project-report-fo.vm</code> .	Today 1:13 PM	
 release-notes-fo.vm	Release Notes document template, with customizable content and branding. Advantages over the default Release Notes generated by JIRA: you can precisely specify what fields to include, you can include additional content like installation instructions and pricing information, you can use company branding (logos, colors), etc. This is an easy and powerful way to get your complete software version documentation out of JIRA.	06/Dec/16 5:36 PM	


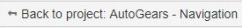


Managing PDF templates

Quickly edit scripts and templates in the web based editor

 Dashboards ▾ Projects ▾ Issues ▾ Tempo ▾ **Create**

Search    

Administration  Search JIRA admin 

Applications Projects Issues Add-ons User management System

Issue-fo.vm Tip: hit CTRL+S in the editor for quick save

Exports the issues into a PDF that visually reminds of JIRA's default styling.
It includes all field values, time tracking, issue links, attachments, image thumbnails, comments, worklogs and change history.
It also enables embedding the issue attachments within the PDF document, to distribute your issues together with their file attachments, as a single self-containing package
Or, use this as a great starting point for customization (like hiding fields) or for developing totally new templates.

```
1 <?xml version="1.0" encoding="ISO-8859-1"?>
2
3 ## JIRA PDF View Plugin
4 ## JIRA-style issue export template, with the optionally embedded file attachments and image attachments embedded as thumbnails.
5
6 #set($maxIssues = 500) ## set an upper limit for issues to be exported
7 #set($startIssuesOnNewPages = true) ## set to "true" to add a page break before each issue
8
9 #set($exportProjectAvatars = true) ## set to "true" to export project avatars for each issue
10 #set($exportThumbnails = true) ## set to "true" to export thumbnails of the image type attachments
11 #set($exportChangeHistory = true) ## set to "true" to export the issue field change history
12
13 #set($exportAllCustomFields = $pdfView.name.contains('All')) ## set to "true" to export all custom fields, or to "false" to export only the visible ones
14 #set($excludedCustomFieldTypesKeys = { 'com.pyxis.greenhopper.jira:gh-global-rank', 'com.pyxis.greenhopper.jira:gh-lexo-rank' }) ## comma separated list the custom field type keys to be excluded from the export
15 #set($excludedCustomFieldIds = { -1 }) ## comma separated list the ID's of the custom fields to be excluded from the export, e.g.: [10001, 10015]
16
17 #set($embedAttachments = false) ## set to "true" to include binary file attachments in the PDF document, see: http://www.midori-global.com/products/jira-pdf-view-plugin/documentation/embedding-attachments
18
19 ## JIRA user credentials for REST API calls
20 #set($restUserName = "admin") ## JIRA username for REST authentication
21 #set($restPassword = "admin") ## JIRA password for REST authentication
22
23 ## Gliffy
24 #set($exportGliffyDiagrams = false) ## set to "true" to export Gliffy diagrams
25
26 #if($exportGliffyDiagrams)
27   $scripting.execute('gliffy-tool.groovy')
28 #end
29
30 ##$scripting.execute('structure-tool.groovy')
31
32 ## Insight
33 #set($exportInsightObjectNames = true) ## set to "true" to export Insight object names
34 #set($exportInsightObjectKeys = true) ## set to "true" to export Insight object keys
35 #set($exportInsightObjectAttributes = false) ## set to "true" to export Insight object attributes
36
37 #if($exportInsightObjectAttributes)
38   $scripting.execute('insight-tool.groovy')
39 #end
40
41 ## JIRA Service Desk
42 #set($exportServiceDeskApprovalDecisions = false) ## set to "true" to export approver decisions
43
```



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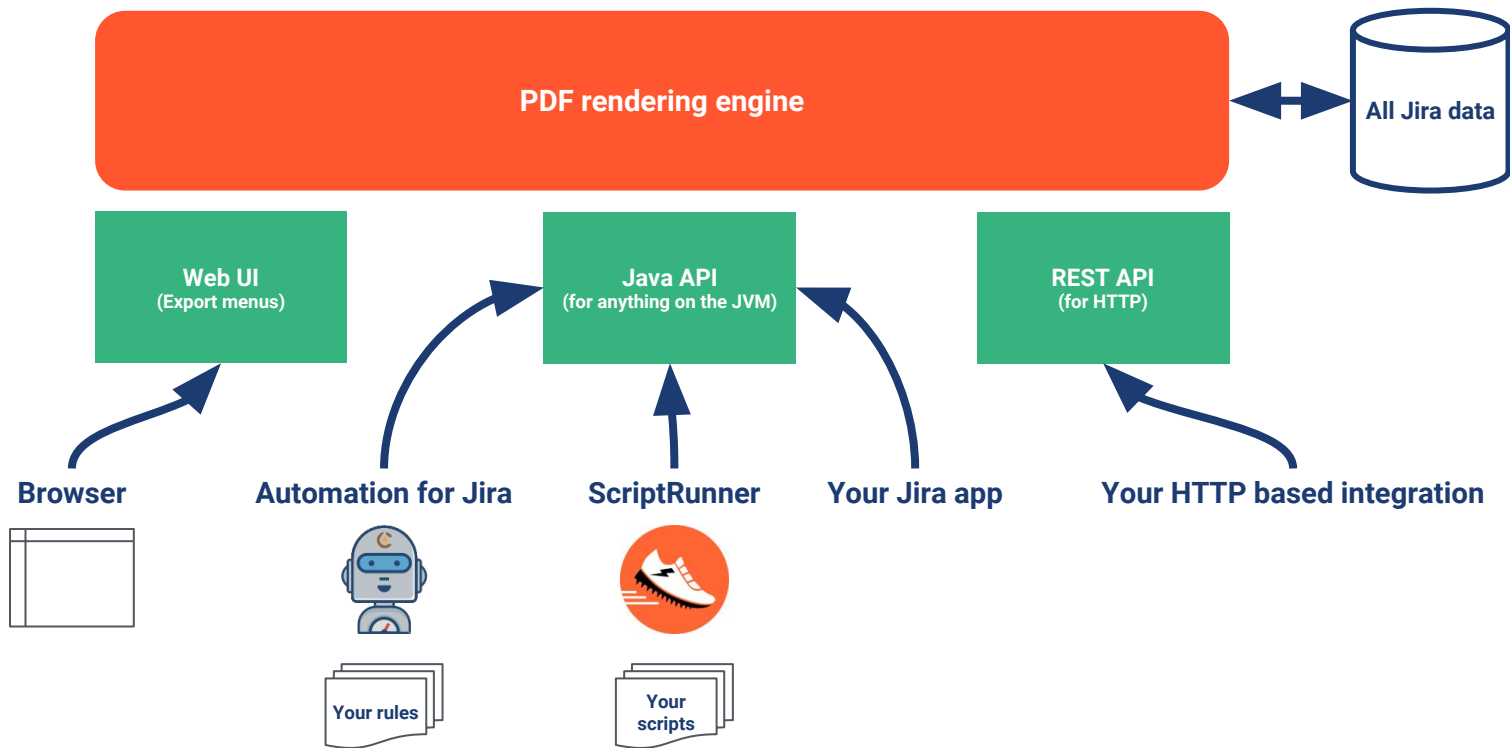
API, REST API, Automation

Integrations with Jira apps



API, REST API, Automation

Multiple ways to automate PDF exporting and integrate that to your processes



Better PDF Automation for Jira

Free app bridging Better PDF Exporter and Automation for Jira

The screenshot displays the Jira Administration interface. The top navigation bar includes 'JIRA', 'Dashboards', 'Projects', 'Issues', 'Tempo', 'Boards', 'Commits', and a 'Create' button. A search bar is also present. The 'Administration' section is active, with a sidebar listing various admin tools. The main content area shows the 'Automation' section, which is 'ENABLED'. A table lists several automation rules, including 'Attach sub-task summary', 'Backup closed tickets', 'Capture and backup daily project status to Dropbox', 'Create and attach invoice', 'Create quote for customer', 'Email pending tickets for review', 'Email ticket history to auditor', 'Export recently closed leads for Salesforce import', 'Generate invoice for consulting task at completion' (marked as PRO), 'Monthly Worklog Report', and 'Overbudget issues report'. A modal window is open, showing the configuration for the 'Invoice reminder' rule. The rule is 'ENABLED' and has the name 'Invoice reminder'. It includes a 'Rule details' section and an 'Audit log' section. The rule is configured with the trigger 'When: Rule is triggered on' (Issue Resolved, Issue Closed) and the action 'Then: Add comment to issue' (Order shipped, send electronic invoice to customer!). The modal also includes a 'Comment' field with the text 'Order shipped, send electronic invoice to customer!', a 'Prevent duplicates' checkbox, and 'More options' for saving and canceling the rule.

Administration Search JIRA admin

Applications Projects Issues Add-ons User management **System**

General configuration
Find more admin tools

TRUBLESHOOTING AND SUPPORT
System info
Instrumentation
Database monitoring
Integrity checker
Logging and profiling
Scheduler details
Support Tools
Audit Log

SECURITY
Project roles
Global permissions
Password Policy
User sessions
Remember my login
Whitelist

Issue collectors

AUTOMATION FOR JIRA
Automation rules
Getting started (PDF)

Automation Create rule Actions

Automation **ENABLED**

Invoice reminder

Rule details
Audit log

When: Rule is triggered on

- Issue Resolved
- Issue Closed

Then: Add comment to issue
Order shipped, send electronic invoice to customer!

Comment*
Order shipped, send electronic invoice to customer!

☐ Prevent duplicates by only adding this comment once to a particular issue.

More options

Save Cancel

How do I access issue data in my comment?

Better PDF Automation for Jira

Free app bridging Better PDF Exporter and Automation for Jira

Administration

Search JIRA admin

Applications

Projects

Issues

Add-ons

User management

System

General configuration

Find more admin tools

TRUBLESHOOTING AND SUPPORT

System info

Instrumentation

Database monitoring

Integrity checker

Logging and profiling

Scheduler details

Support Tools

Audit Log

SECURITY

Project roles

Global permissions

Password Policy

User sessions

Remember my login

Whitelist

Issue collectors

AUTOMATION FOR JIRA

Automation rules

Getting started (PDF)

Automation

Name

Attach sub-task summary

Backup closed tickets

Capture and backup daily project status to Dropbox

Create and attach invoice

Create quote for customer

Email pending tickets for review

Email ticket history to auditor

Export recently closed leads for Salesforce import

Generate invoice for consulting task at completion

Monthly Worklog Report

Overbudget issues report

Automation

DRAFT

Create invoice for customer

Rule details

Audit log

When: Rule is triggered on

- Issue Closed
- Issue Resolved
- Generic Event

Then: Send PDF in email to

landon_gibbs@b4b.com (project-report-fo vm)

Add component

Send PDF

THIRD PARTY EXTENSION

Select the PDF template, some document properties and the recipient the generated PDF file should be emailed to.

Template name*

project-report-fo vm

Name of the PDF template to use.
Example: issue-fo.vm

PDF title*

Pipeline Report for \${date.get('MM')}.xlsx

Title of the generated PDF document, typically displayed in its header or front page. (This value is frequently overridden by the template code.)
Tip: use template variables.
Example: \${issues.get(0).summary}

To*

landon_gibbs@b4b.com

You can enter multiple email addresses separated with comma.
Tip: use template variables.

Email subject*

Territory Sales Report - Pipeline Status

Tip: use template variables.

Email body*

Team, Please find the pipeline report about stalling deals attached. Follow-up with these leads, before


Tip: use template variables.

NOTE: Why no multiple lines for "To" and "Email body"?
The current version of Atlassian (the next generation user interface library by Atlassian) which is used here does not contain a textarea component (surprisingly). We will turn those two fields into textareas as soon as the component is available.

Save Cancel

ScriptRunner

Write powerful workflow post-functions, services, etc. in Groovy to automate PDF generation

**Adaptavist ScriptRunner**

5.4.12 (latest)

Google Custom Search

Working With Midori Apps

PDF View Plugin

Emailing a PDF document fr...

Periodically run JQL and exp...

Better Excel Plugin

Emailing an Excel file after a ...

Running a JQL search and ex...

Structure

SmartDraw Diagram of Issue

Hierarchy

Automation for Jira

Test Management for Jira

Statistics Collection

Getting Help

Interacting with other Atlassian Apps

Via App Links

Interacting with Confluence

from JIRA

Emailing a PDF document from an issue during a transition:

This is a simple workflow postfunction example to generate a custom PDF document from the transitioned issue and send that attached to a custom email

```
import ...
// PDF configuration
def templateName = "issue-fo.vm"
def title = "My sample PDF document"

// email configuration
def to = "adam@acme.com, bob@acme.com, cecil@acme.com" // can contain multiple addresses in a comma-separated list
def subject = "Post-function executed on ${issue.key}"
def body = "See the PDF document generated from \"${issue.summary}\" in the attachment!"

// render the PDF
def user = ComponentAccessor.jiraAuthenticationContext?.user
def pdfApiClass = this.class.forName('com.midori.jira.plugin.pdfview.api.PdfApi', true, ComponentAccessor.pluginAccessor.classLoader)
def pdfApi = ComponentAccessor.getOSGiComponentInstanceOfType(pdfApiClass)
ComponentAccessor.jiraAuthenticationContext.setLoggedInUser(user)
def pdfResult = pdfApi.getPdf(templateName, title.toString(), [ issue ], [:])

// send email
to.tokenize(",").each() {
    def dataSource = new ByteArrayDataSource(new ByteArrayInputStream(pdfResult.bytes), "application/pdf")
}
```



REST API

Call RESTful end-points and the PDF will be returned in the HTTP response

For issues:

[/pdf/pdf-view/{pdf-view-id}/render](#)

http://jira.mycompany.com/rest/.../pdf/pdf-view/7/render?context=SINGLE_ISSUE_VIEW&jql=key+%3D+DEMO-4

http://jira.mycompany.com/rest/.../pdf/pdf-view/7/render?context=ISSUE_NAVIGATOR&jql=project+%3D+DEMO&tempMax=100

For dashboards:

[/pdf/pdf-view/{pdf-view-id}/dashboard/{dashboard-id}/render](#)

<http://jira.mycompany.com/rest/.../pdf/pdf-view/10/dashboard/10100/render>

– Learn more:

<http://www.midori-global.com/products/better-pdf-exporter-for-jira/documentation/rest-api>



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Integrations with Jira apps



Integrations with Jira applications

Better PDF Exporter support all Jira editions

 Jira Core

 Jira Software

 Jira Service Desk



Integrations with Jira apps

Better PDF Exporter integrates with the most popular Jira apps

ScriptRunner



Zephyr



nFeed



Automation for Jira



Tempo Timesheets



Gliffy



Insight



Table Grid Editor



JEditor



New integrations coming...

+more





Thank you!



Levente Szabo • levente.szabo@midori-global.com



Try our other apps, too (free)!



Better Excel Exporter for Jira

Full-blown native Excel exports, spreadsheet reports and Business Intelligence for Jira



Archiving Plugin for Confluence

Usage tracking, expiration, review workflow, retention and clean-up for your Confluence pages



Commit Policy Plugin for Jira

Verify the changes committed to Git, Bitbucket, GitHub, GitLab, Subversion & Mercurial against configurable rules